

# Permitted materials guide

This guide sets out what we are able / unable to collect for each of our recycling and waste management services. Please note that the list of non-permitted items is a guide and is not exhaustive.

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Bulky waste	
Permitted items	<ul style="list-style-type: none"><li>- Bulky or one-off collections (such as office furniture)</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- Hazardous materials</li><li>- WEEE (waste electrical and electronic equipment)</li><li>- Organic matter</li><li>- Liquid</li><li>- Glass (non-container based solution only)</li><li>- Mirrors (non-container based solution only)</li></ul>



Clinical waste	
Permitted items	<p>Clinical waste is defined in the Controlled Waste Regulations 1992. It refers to any waste that contains:</p> <ul style="list-style-type: none"> <li>- Human or animal tissue</li> <li>- Blood or bodily fluids</li> <li>- Excretions</li> <li>- Drugs or other pharmaceutical products</li> <li>- Swabs or dressings</li> <li>- Syringes, needles or other sharp instruments which, unless rendered safe, may prove hazardous to any person coming into contact with it.</li> </ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"> <li>- All materials not listed in permitted items (above)</li> </ul>



## Mixed recycling

### Permitted items

- Plastic bottles
- Plastic pots, tubs and trays
- PE and PP plastic tubs larger than 50mm x 50mm
- Card and paper
- Newspapers and magazines
- Steel and aluminium tins and cans
- Aluminium foil and food trays
- Steel and aluminium jars and bottle lids
- Empty cartons for food, drink and other liquids
- DCW-approved clear bin liners
- Shredded paper (only in clear sacks with no other items in the sack)

### Non-permitted items (contamination)

- Clear film / shrink wrap
- Coffee cups
- Other metal items
- Glass or ceramic items
- Food or drink
- Paint tins
- Cans containing chemicals
- Aerosols
- Wood items
- Polystyrene
- Garden waste
- Liquid or residues in bottles or cans
- Other hard plastic items
- Tissues and paper towels
- Plastic bags
- Plastic / cardboard food packaging
- Hazardous waste
- Clinical and hygiene waste

## Food waste

### Permitted items

- Fruit and vegetables (raw or cooked), including peelings
- Cooked meat and fish
- Raw meats (raised for human consumption)
- Rice, pasta and cereal
- Bread, cakes and pastries
- Tea bags and coffee grounds (no filters)
- Dairy products
- Eggshells
- Bones (limited quantities)
- Category 3 animal by-products only

### Non-permitted items (contamination)

- All materials not listed in permitted items (above)

## General waste

Permitted items	<ul style="list-style-type: none"><li>- Materials generally deemed to be municipal waste under EWC 20 03 01 (mixed municipal waste)</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- Any material hazardous in nature</li><li>- Clinical waste</li><li>- Offensive waste</li><li>- Construction waste</li><li>- Any item that is not compactable</li><li>- Liquids</li><li>- Any bulky items likely to damage shredders – e.g. metal</li><li>- WEEE (waste electrical and electronic equipment)</li><li>- Plastic bottles</li><li>- Plastic pots, tubs and trays</li><li>- PE and PP plastic tubs larger than 50mm x 50mm</li><li>- Empty cartons for food, drink and other liquids</li><li>- Card and paper</li><li>- Steel and aluminium tins and cans</li><li>- Aluminium foil and food trays</li><li>- Steel and aluminium jars and bottle lids</li><li>- Food waste</li></ul>



Glass	
Permitted items	<ul style="list-style-type: none"> <li>- Bottles and jars (any colour, empty with minimal residue, no lids or tops)</li> </ul>
Non-permitted items (contamination)	<p>Excluded items include (but not limited to) the below:</p> <ul style="list-style-type: none"> <li>- Pyrex (borosilicate glass - heat resistant), ceramic</li> <li>- Visionware windows</li> <li>- Windows and windscreens</li> <li>- Light bulbs</li> <li>- Cookware</li> <li>- Electrical equipment – e.g. iPods / iPads / tablets</li> <li>- Drinking glasses</li> <li>- Any other items not listed above</li> </ul>



## Hazbox

Permitted items	<ul style="list-style-type: none"> <li>- Rechargeable NiCad batteries – terminals taped and bagged</li> <li>- Batteries (terminals taped and sealed – presented in clear plastic bag)</li> <li>- Small sealed, original containers of adhesives / resins / silicon in tubes, bottles, plastic; and inks, toners and empty containers (with flammable symbol)</li> <li>- Small sealed, original containers of adhesives / resins / silicon in tubes, bottles, plastic; and inks, toners and empty containers (without flammable symbol)</li> <li>- Paint cans (small amount of residue only)</li> <li>- Detergents, cleaning chemicals, bleach solutions in small sealed, original containers with or without residues</li> <li>- Aerosols</li> <li>- Toxic aerosols</li> <li>- Solvents – containers must be empty</li> <li>- Electrical and electronic equipment</li> <li>- Light bulbs and small fluorescent tubes (unbroken)</li> <li>- Small bags of absorbent materials</li> </ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"> <li>- All materials not listed in permitted items (above)</li> <li>- Expanded foams in aerosols</li> <li>- Any material collected under this service should not fall within the ADR Regulations outside of LQ exemptions</li> </ul>

## Hazardous waste – Limited quantities

Permitted items	<ul style="list-style-type: none"> <li>- Fluorescent tubes</li> <li>- Small numbers of low hazard material – paint tins, oil or grease items, batteries, contaminated rags</li> <li>- Fridges, freezers and any items containing CFCs</li> <li>- Cathode Ray Tubes</li> <li>- Flat screen televisions</li> </ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"> <li>- All materials not listed in permitted items (above)</li> </ul>



## Hygiene and offensive waste

### Permitted items

- Non-clinical waste that's non-infectious and doesn't contain pharmaceutical or chemical substances, but may be unpleasant to anyone who comes into contact with it
- Human and animal waste (faeces)
- Incontinence pads, sanitary waste
- Catheter and stoma bags
- Nappies
- Nasal secretions
- Sputum
- Condoms
- Urine
- Vomit and soiled human bedding from a non-infectious source
- Medical/veterinary items of disposable equipment such as gowns etc
- Plasters (minor first aid or self-care) generated by personal use
- Animal hygiene waste – e.g. animal bedding
- Waste from non-healthcare activities – e.g. waste from body piercing or application of tattoos (excluding sharps)

### Non-permitted items (contamination)

- All materials not listed in permitted items (above)

### Mono-streams for recycling – Euro and FEL

Permitted items	<ul style="list-style-type: none"><li>- Cardboard</li><li>- Paper</li><li>- Plastic bottles</li><li>- Plastic, pots, tubs and trays</li><li>- PE and PP plastic tubs larger than 50mm x 50mm</li><li>- Steel and aluminium tins and cans</li><li>- Aluminium foil and food trays</li><li>- Steel and aluminium jars and bottle lids</li><li>- Empty cartons for food, drink and other liquids</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- All materials not listed in permitted items (above)</li></ul>

### Mono-streams for recycling – Skip and RORO

Permitted items	<ul style="list-style-type: none"><li>- Cardboard</li><li>- Paper</li><li>- Wood</li><li>- Plastic bottles</li><li>- Green waste</li><li>- Plasterboard</li><li>- Cans</li><li>- Metals</li><li>- Bulky plastic</li><li>- Clear film / shrink wrap</li><li>- UPVC</li><li>- Hardcore and soils</li><li>- Construction waste</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- All materials not listed in permitted items (above)</li></ul>

## Secure destruction

Permitted items	<ul style="list-style-type: none"><li>- CDs, DVDs, USBs, Microfiche, X-rays</li><li>- Packaging, uniform / clothing</li><li>- Circuit boards</li><li>- Binders</li><li>- Hard drives</li><li>- Other items on application</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- Hazardous materials</li><li>- Organic matter</li><li>- Glass objects</li><li>- Metal</li><li>- Wood</li></ul>

## Secure shredding – off site / on site

Permitted items	<ul style="list-style-type: none"><li>- All dry paper products (small quantities of plastic sleeves, binders, cardboard folders, staples and paper clips permitted)</li><li>- Full cardboard lever arch files</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- Hazardous materials</li><li>- Organic matter</li><li>- Hard plastic / glass objects</li><li>- Metal</li><li>- Wood</li><li>- Empty lever arch files</li></ul>

## WEEE (waste electrical and electronic equipment)

Permitted items	<ul style="list-style-type: none"><li>- Large household appliances – e.g. cookers, microwaves, washing machines and dishwashers</li><li>- Small household appliances – e.g. vacuum cleaners, irons, toasters and clocks</li><li>- IT and telecommunications equipment – e.g. personal computers (not monitors), copying equipment, telephones and pocket calculators</li><li>- Consumer equipment – e.g. radios, hi-fi equipment, camcorders and musical instruments</li><li>- Lighting equipment – e.g. straight and compact fluorescent tubes and high intensity discharge lamps</li><li>- Electrical and electronic tools – e.g. drills, saws and sewing machines, electric lawnmowers</li><li>- Toys, leisure and sports equipment – e.g. electric trains, games consoles and running machines</li><li>- Medical devices – e.g. (non-infectious) dialysis machines, analysers, medical freezers and cardiology equipment</li><li>- Monitoring and control equipment – e.g. smoke detectors, thermostats and heating regulators</li><li>- Automatic dispensers – e.g. hot drinks dispensers and money dispensers</li></ul>
Non-permitted items (contamination)	<ul style="list-style-type: none"><li>- All materials not listed in permitted items (above)</li><li>- Fridges, freezers, any item containing CFCs, cathode ray tubes and flat screen monitors are classed as hazardous waste and should be collected as part of a hazardous waste collection</li></ul>